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ProTrainings Europe Limited

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Introduction

ProTrainings Europe Limited takes pride in its dynamic and inclusive approach to training and development. We understand that each learner has unique needs and preferences. Therefore, we have developed a comprehensive suite of courses that are not only engaging but also highly informative and relevant to current industry practices. Our course catalogue spans a wide array of subjects, from basic first aid to more specialised courses like mental health first aid, pet care, and health and social care management.

Our commitment to delivering top-notch training is supported by a team of experienced professionals and educators. These experts bring their real-world experience and expertise to each course, ensuring that our training is practical, applicable, and up-to-date with the latest industry trends and standards. We also invest in continuous professional development for our staff, ensuring they are at the forefront of their respective fields.

In addition to our standard courses, we offer bespoke training solutions tailored to the specific needs of businesses and organisations. This service allows us to work closely with clients to develop custom training programs that address their unique challenges and objectives. Our flexible delivery methods mean that training can be conducted at a time and place that suits the client, minimising disruption to their daily operations.

We also recognise the importance of technology in education and have embraced e-learning and digital resources to enhance our training delivery. Our online platform is user-friendly and accessible, allowing learners to access courses and materials at their convenience. This digital approach not only makes learning more accessible but also supports a more sustainable and environmentally friendly way of delivering education.

Furthermore, we actively engage with industry bodies and regulatory authorities to ensure our training remains relevant and compliant. Our collaborative approach with these entities enables us to be proactive in incorporating regulatory changes and industry advancements into our curriculum.

At ProTrainings Europe Limited, we are not just a training provider; we are a partner in learning and development. Our mission is to empower individuals and organisations with the knowledge and skills they need to succeed and excel in their respective fields. We invite you to join our community of learners and professionals who are committed to lifelong learning and continuous improvement.

Visit our website at www.ProTrainings.uk to explore our full range of courses and services, and to stay updated with the latest in training and professional development opportunities. Whether you are an individual seeking to enhance your skills or an organisation looking to train your staff, ProTrainings Europe Limited is your go-to source for quality, comprehensive, and accessible training solutions.

Kindly take a moment to explore our list of achievements, endorsements, and accreditations provided below.

ISO 9001

The ISO 9000 standards aid organisations in meeting customer needs and complying with legal and regulatory product or service requirements. ProTrainings' ISO 9001 certification reflects our commitment to quality, achieved through external



audits and reviews of our management processes and policies. This certification represents our adherence to high organisational standards, legal compliance, and a customer-centric approach, underpinned by efficient and effective management systems and processes.

ISO 45001

ISO 45001, an ISO standard established in March 2018, focuses on occupational health and safety management systems, aiming to lessen workplace injuries and diseases. ProTrainings utilises this standard to improve employee safety, reduce risks,



and create safer working conditions. This commitment to Health & Safety standards, benefiting staff, customers, and students, is a point of pride in our training delivery. The ISO 45001 certification highlights our dedication to environmental and workplace responsibility, reinforcing our commitment to customers.

ISO 27001

ProTrainings has achieved ISO27001 certification, affirming our ability to protect corporate information and data both online and offline. This enhances customer and student confidence and elevates our reputation, setting us apart from



competitors. ISO27001 provides a framework for an effective Information Security Management System (ISMS), encompassing essential policies, procedures, and risk controls for IT security. Our ISO27001 certification demonstrates our commitment to safeguarding information from unauthorised access, corruption, or theft.

CPD Certification

In the UK, most professional sectors expect individuals to engage in Continuing Professional Development (CPD), often overseen by sector-specific regulatory bodies or professional organisations. Employers are also placing increasing importance on CPD, sometimes using it as a criterion for evaluating staff performance.



Professionals belonging to a regulatory body typically have CPD requirements set by that body, not their employer. Those in formally

regulated fields, like nursing and medicine, must regularly update and demonstrate their CPD to maintain their practicing licenses or professional qualifications. This involves providing proof of ongoing training and hours spent in maintaining their current skills and knowledge. All courses offered by ProTrainings are CPD Certified, and students can download their Certified CPD certificate from their student login area after completing any online, blended, or classroom course with an approved instructor.

There is growing recognition of the need for professional training and skill enhancement to remain effective in the workplace. CPD represents a commitment to lifelong learning, a crucial skill for individuals in all sectors of society. Employers and institutions are increasingly adopting structured learning approaches to retain key staff and develop organisational skills and knowledge, ensuring a sustainable and competitive edge.

CPD is a structured approach to post-qualification learning, continuing throughout an individual's career to enhance professional growth and development.

CPD Provider of Excellence

ProTrainings recently achieved Provider of Training Excellence Status with the Professional Development Consortium (PDC).

To achieve the accreditation, we had to undergo a rigorous assessment process focusing on 4 key principles - our organisational structure, the learning provision we offer, our methods for maintaining excellence and our client's personal experience. This final principle involves a random selection from our client base and a direct discussion between them and the PDC to gather a first-hand review of their experience working with us.



Now we have achieved this accreditation and status as a Provider of Training Excellence, we are committed to working hard to maintain and exceed, the excellent standard we have already set.

Training Qualifications UK (TQUK)

TQUK, an Awarding Organisation regulated by Ofqual, offers a broad spectrum of vocational qualifications to further education colleges and private training providers. As a body governed by Ofqual, TQUK ensures that all its qualifications meet high standards. They are committed to providing necessary support to all centers offering TQUK qualifications, ensuring optimal service delivery to learners.



The Diamond Approved Centre logo, bestowed by TQUK, signifies excellence in training delivery and assessment. To earn this mark, ProTrainings surpassed expectations in every external quality assurance (EQA) visit for three consecutive years. This achievement involved maintaining high-quality training materials, complying with regulatory standards for specific subjects, upholding a quality management system, and ensuring that policies and processes meet both organisational and industry standards.

This logo symbolises a significant accomplishment, conveying to users, customers, and instructors that ProTrainings not only meets but exceeds the requirements to be recognised as a TQUK center. It is important to note that the Diamond Approved Centre logo is exclusive to organisations that have received direct and written approval from TQUK.

TQUK Endorsement

Training Qualifications UK endorses courses offered by training organisations that fall outside their direct suite. Courses like Level 3 Moving and Assisting People, First Aid at Work Instructor, Pet First Aid, Canine First Aid, Forest Schools First Aid, Advanced Pet First Aid, and Security Dog First Aid, provided by ITG Instructor, ProTrainings, and NASDU, have received this endorsement for their quality and effective assessment methods.



This endorsement from Training Qualifications UK adds credibility to our organisation, assuring that our courses have undergone thorough external quality reviews. It signifies to users that the training they receive is well-designed, rigorously evaluated, and meets national or industry standards, giving them confidence in the value of their education.

Skills for Care - Centre of Excellence

As an already endorsed Skills for Care provider for elearning, classroom, and blended training, our new Centre of Excellence endorsement further elevates our training's credibility in the adult social care sector. This endorsement acknowledges our commitment to the social model of care and the measurable positive impact of our training on service users.



This recognition as a Skills for Care Centre of Excellence underscores our consistency, high standards, and ongoing commitment to evolve and improve. Being designated as a 'Centre of Excellence in Adult Social Care Learning and Development' motivates us to maintain these standards and continue delivering impactful training and services.

Skills for Care - Online and Classroom Endorsement

ProTrainings earned its endorsement by successfully completing an extensive application process, undergoing rigorous evaluations of our courses and internal procedures, and being the first organisation in the UK to gain approval for both classroom and online training.



We are now officially recognised as a Care Provider through the Skills for Care endorsement scheme. This endorsement enhances the value and standard of all courses offered under our brand. The Skills for Care endorsement framework is a unique quality mark for learning and development providers in the adult social care sector. It was created following the Cavendish Review and at the request of employers and companies seeking a reliable source for high-quality training providers. This eliminates the uncertainty and challenge of navigating through numerous existing providers.

Our aim is that the quality of our courses reassures consumers of receiving top-notch products and services. The endorsement from Skills for Care enhances our quality assurance, confirming our qualifications are well-mapped, designed, and aligned with care sector requirements.



National Association of Security Dog Users (Endorsement)

ProTrainings is officially authorised by NASDU to offer Security Dog First Aid training. This endorsement signifies that NASDU recommends ProTrainings for providing first aid training specifically for Security and Detection Dogs. This approval is based on the alignment of learning



objectives in NASDU qualifications with the outcomes of ProTrainings' courses.

This endorsement enhances the value of the ProTrainings Security Dog First Aid course, as NASDU is a key promoter of Welfare, Standards, Training, and Education in the Security Dog Sector. It provides support and guidance to its members and is recognised in the security industry by the Security Industry Authority (S.I.A.), Skills for Security, BSIA, IPSA, and government bodies like the Home Office, ACPO, MOD, DEFRA, and BSI, as well as Animal Welfare Groups including local Authority Dog Wardens.

Federation of First Aid Training Organisations (FAFATO)

FOFATO, operating as an independent body, offers a membership scheme that allows training organisations to undergo audits for quality assurance and due diligence.



ProTrainings has been awarded this quality mark in recognition of the high-quality and affordable training we offer to our customers. This additional review, akin to other approvals we have obtained, further confirms and showcases the consistency of ProTrainings Europe Limited in the training and services we deliver.

FutureQuals

FutureQuals, recognised by Ofqual in England, CCEA in Northern Ireland, SQA in Scotland, and Qualifications Wales, offers a wide range of cross-industry vocational qualifications. ProTrainings has



been directly approved by FutureQuals to provide the FAQ Level 3 Certificate for First Responders on Scene FROS® qualification, following rigorous quality control reviews by FutureQuals.

RoSPA

The Royal Society for the Prevention of Accidents (RoSPA) is a UK-based charity dedicated to saving lives and preventing severe injuries caused by accidents. RoSPA has historically been influential in advocating for road safety issues, significantly contributing to the establishment of drink-drive legislation,



mandatory seatbelt use, and the prohibition of handheld mobile phone use while driving. Their efforts also extend to occupational health and safety.

ProTrainings is committed to supporting RoSPA's mission to safeguard lives, ensuring they can be lived freely and without the constraints of fatal or life-altering accidents.

ACU

The autocycle team has conducted a thorough review of our First Aid for Motorcycle course and has endorsed it as a reliable and informative program. This course is designed to equip individuals with the knowledge and skills to effectively administer first aid in motorcycle-related incidents, whether it's to assist the rider directly or in situations where the rider encounters an accident.



Additionally, the ACU considers this qualification as highly suitable for members of their union and anyone involved in motorcycling activities. It's an essential tool for enhancing safety awareness and preparedness within the motorcycling community, providing crucial life-saving techniques and promoting responsible riding practices. This endorsement highlights the course's relevance and importance to all enthusiasts and professionals in the motorcycling world.

The Institute for Outdoor Learning (IOL)

The Institute for Outdoor Learning (IOL) advocates for safe and effective outdoor education and is working towards a Royal Charter. Our Outdoor Pursuits qualifications have earned Band 3 status, signifying their relevance for self-reliant outdoor instructors and specialists in potentially hazardous environments, such as mountain leaders, outdoor education tutors, Duke of Edinburgh assessors, and bushcraft instructors.



Useful Websites

ProTrainin	ns Furnne	l imited
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www.ProTrainings.uk

The Resuscitation Council (UK)

www.resus.org.uk

Health and Safety Executive

www.hse.gov.uk

FOFATO

www.fofato.co.uk

Skills for Health

www.skillsforhealth.org.uk

NASDU

www.nasdu.co.uk

Office of Qualifications and Examinations Regulation

www.ofqual.gov.uk

TQUK

www.tquk.org

Ofsted

www.gov.uk/ofsted

CQC

www.cqc.org.uk

Skills for Care

www.skillsforcare.org.uk

citizenAID

www.citizenaid.org



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